



## PRE-CLOSING UTILITY CONTACTS

### TO AVOID SERVICE INTERRUPTION

PLEASE MAKE SURE THAT YOU ESTABLISH UTILITY AND SERVICE ACCOUNTS FOR YOUR NEW HOME

**POWER:** **UNION POWER COOPERATIVE** **704-289-3145**  
*New customers must register online at [www.union-power.com](http://www.union-power.com) to request a new account*

**WATER & SEWER** **CITY OF CHARLOTTE** **704-336-7600**  
*If calling from the county dial 311 Option 1*

**CABLE & INTERNET** **SPECTRUM** **833-697-7328**  
*Provide your Cresswind address. Request any additional services and/or upgrades when setting up your account. A ticket number should be provided as a form of reference.*

**GAS** **PIEDMONT NATURAL GAS** **800-752-7504**

**HOMEOWNERS ASSOCIATION** **FIRST SERVICE RESIDENTIAL** **980-237-3954**  
*Please note that you will have to wait until AFTER closing takes place to contact and set up your account*

**ALARM SYSTEM** **QUANTUM SECURITY & INNOVATIONS** **704-882-2915**  
*Alarm System Permit completed at CLOSING (Spectrum services are required prior to alarm setup)*

**TRASH & RECYCLING** **CITY OF CHARLOTTE SOLID WASTE SERVICES** **704-336-7600**  
*If calling from the county dial 311 Option 4*

In an effort to assist you with the transition into your new home, it is our pleasure to provide this contact list to you. We make every effort to keep the contacts and phone numbers up-to-date, as well as making changes immediately upon notification. Occasionally there might be a delay or an overlap from the time your closing notice was printed, to when an update was implemented. It is our pleasure to assist you, should you experience any problems when calling to establish your account.

**Please contact the individual companies for specific details regarding deposit requirements.**