



## PRE-CLOSING UTILITY CONTACTS

### TO AVOID SERVICE INTERRUPTION

**PLEASE MAKE SURE THAT YOU ESTABLISH UTILITY AND SERVICE ACCOUNTS FOR YOUR NEW HOME.**

POWER: UNION POWER COOPERATIVE 800-922-6840

New customers must register online at [www.union-power.com](http://www.union-power.com) to request a new account.

WATER & SEWER: UNION COUNTY 704-296-4210

Request a service application online at [www.unioncountync.gov](http://www.unioncountync.gov) Or in person at 500 North Main Street Monroe NC 28112. Photo ID's and closing disclosure required.

INTERNET: COMPORIUM 888-567-4681

Contact and provide your Cresswind address. You will be billed separately for additional upgrades and/or services. [newservice@comporium.com](mailto:newservice@comporium.com)

GAS: PIEDMONT NATURAL GAS 800-752-7504

Request service online at [www.piedmontng.com](http://www.piedmontng.com) or call to speak with a representative

HOMEOWNERS ASSOCIATION: FIRST SERVICE RESIDENTIAL 900-237-3906

Please note; it can take up to three (3) weeks to receive an email with your user ID and account number. 24/7 Customer Care: 855-333-5149

ALARM: QUANTUM, SECURITY & INNOVATIONS 704-882-2915

Alarm System Permit completed at Closing (Comporium services are required prior to alarm setup)

TRASH & RECYCLING: ACTIVE WASTE SOLUTIONS 704-626-7400

Request service online at [Active Waste Solutions](http://ActiveWasteSolutions.com) or call to speak with a representative

In an effort to assist you with the transition into your new home, it is our pleasure to provide this contact list to you. We make every effort to keep the contacts and phone numbers up to date, as well as making changes immediately upon notification. Occasionally there might be a delay or an overlap from the time your closing notice was printed, to when an update was implemented. It is our pleasure to assist you, should you experience any problems when calling to establish your account.

*Please contact the individual companies for specific details regarding deposit requirements*